

Community Transportation Survey

The Amador County Transportation Commission (ACTC) is interested in learning about the travel needs, wants, and priorities of the community. As an Amador resident, your input/opinion is important, regardless of whether or not you have ridden/used the local public transit services. Complete this short survey by **Friday, March 21, 2025** to be entered into a random drawing for one of a series of \$50 VISA gift cards. Your input will help shape the future of public transit in Amador County. Return your completed survey using the attached postage-paid envelope or scan the QR code or visit www.AmadorSurvey2025.com to take the survey online.

1. **What is your home community? (check only one)**

- Camanche
- Lone
- Martell
- Pioneer
- River Pines
- Volcano
- I live outside Amador County
- Fiddletown
- Jackson
- Pine Grove
- Plymouth
- Sutter Creek
- Other _____

2. **Have you ever ridden any Amador Transit (AT) service? If so, specify which service(s).**

- AT local bus service
- Dial-A-Ride
- AT commuter bus service to Sacramento
- None of the above → skip to Question 8

Transit riders

3. **Which service(s) have you ridden within the last 90 days?**

- AT local bus service
- Dial-A-Ride
- AT commuter bus service to Sacramento

4. **Do you ride/use public transit regularly (e.g., at least once per week)?**

- Yes → Skip to Question 6
- No → Continue to Question 5

5. **If you do not use public transit regularly, please indicate why. (Select all that apply.)**

- I do not feel safe
- It takes too long
- It doesn't travel where I need to go
- It doesn't operate often enough
- The fare is too expensive
- Other (specify): _____

6. **What is the PRIMARY reason you choose to ride Amador Transit?**

- Lack of other transportation options
- Convenience
- Cost
- Environmental benefits
- Other (specify): _____

7. **When choosing to ride Amador Transit, what is your most common or frequent destination?**

- Work
 - School
 - Healthcare
 - Shopping
 - Personal errands
 - Recreation/social activities
 - Other (specify): _____
- Skip to Question 9.

Non-riders

8. **If you do not use public transit in Amador County, why not?**

- I have difficulty getting to the bus stop
- I have difficulty boarding the bus
- Doesn't go where I need to travel/go
- Bus schedules are too confusing
- Takes too long
- Bus stops are not safe/comfortable
- Too expensive
- Bus seating is uncomfortable
- I can't wait outside that long
- Prefer to drive my own car or get a ride
- Other (specify): _____

All

9. **How do you typically travel within Amador County?**

- Drive my personal vehicle → Continue to Question 10
- Public transit
- Ride with friend or family member
- Uber/Lyft/taxi
- Ride a bike
- Walk
- Other (specify): _____

Skip to Question 11

10. **If you typically drive, tell us why.**

- Need the flexibility of having my vehicle
- Need to provide transportation to others
- Faster travel time
- More convenient
- Don't want to wait to travel
- Other (specify): _____

11. **Is it generally easy for you to get where you need to go?**

- Yes
- No

12. **Do you have a valid driver's license?**

- Yes
- No

13. **How many cars/vehicles are available for use by your household?**

- None → Continue to Question 14
- One
- Two
- Three or more

Skip to Question 15

14. **If you do not own (or lease) a car/vehicle, please indicate why. (Select all that apply.)**
- I don't have a driver's license
 - It's too expensive to purchase/maintain a car
 - Gas or insurance is too expensive
 - I can access everything I need without a car
 - I can borrow someone else's car (friend or family member)
 - Other (specify): _____

15. **Do you ever use Lyft or Uber in Amador County?**
- Yes
 - No

Micro-transit is an on-demand form of public transportation where a vehicle can travel on a fixed route but provide on-demand service to the general public using smartphone apps, real-time tracking, and dynamic routing for more immediate service. (Those without smartphone access may be eligible for Dial-A-Ride service.)

16. **If micro-transit became available in Amador County, would you consider using it?**
- Yes
 - No
 - Maybe/I don't know

17. **Which of the following mobility options would you MOST like the ACTC to invest in?**
- On-demand micro-transit
 - More frequent fixed-route bus service
 - More fixed-route service
 - Service on Saturday
 - Service on weekends (Saturday/Sunday)
 - Free or discounted local bus fares
 - Other (specify): _____

18. **What might encourage you to ride public transit or use it more often? (Select all that apply.)**
- Lower cost
 - Shorter travel time
 - Earlier service
 - Later service
 - More frequent service
 - Saturday service
 - Sunday service
 - Feeling safe at the bus stop
 - Feeling safe onboard the bus
 - Better/improved bus stop amenities (benches, shelters, lighting, etc.)
 - Bus stop closer to my home
 - Other (specify): _____

Demographics

19. **Which of the following groups includes your age?**
- 18 or under 19 to 24 25 to 44
 - 45 to 64 65 or older
 - Decline to respond
20. **Are you...? (check all that apply):**
- Hispanic/Latino Black White
 - Asian/Pacific Islander American Indian
 - Other (specify): _____
 - Decline to respond
21. **What is your approximate annual household income?**
- Less than \$20,000 \$20,000 to \$35,000
 - \$35,001 to \$50,000 \$50,001 to \$75,000
 - \$75,001 and above Decline to respond
22. **Are you currently employed?**
- Yes
 - No → Skip to Question 25
23. **If yes, do you work primarily from your home or do you travel/commute to your work place?**
- Work from home → Skip to Question 25
 - Travel/commute to work
 - I split my time between working from home and commuting to work
24. **How far do you travel to work (each way)?**
_____ miles
25. **Which of the following do you use regularly? (Select all that apply.)**
- Smart phone
 - Credit/debit card
 - None of the above
26. **Additional comments:**
Is there anything else you would like to tell us about public transportation in Amador County?

Thank you for your participation!

To be eligible to win one of several \$50 VISA gift cards, please provide your contact information.

First name:

Phone number or email:
