



POSITION DESCRIPTION

POSITION TITLE: Non-Emergency Medical Transportation Driver

SUPERVISOR: Operations Supervisor

SCOPE OF RESPONSIBILITY:

NEMT drivers are responsible for safely transporting passengers to medical appointments in a timely manner. Must possess and maintain a valid driver's license, excellent driving skills, and can follow instructions and safety protocols.

Responsibilities:

- Drive a company vehicle safely and responsibly.
- Follow all applicable laws and regulations while driving.
- Inspect vehicles before and after trips for any mechanical or safety issues.
- Load and unload passengers in a safe and sensitive manner.
- Maintain accurate records of trips, including mileage, fuel usage, and any other required information.

ESSENTIAL FUNCTIONS:

Safety:

- Demonstrates ongoing dedication to safety.
- Readies and inspects vehicles to ensure safe and efficient operation in compliance with federal and state laws and agency policies.
- Operates all fleet vehicles in accordance with motor vehicle laws and principles of defensive driving.
- Assists passengers with boarding and disembarking from vehicles.
- Responsible for properly securing passengers and mobility devices.
- Physically evacuates passengers in need during emergency situations.
- Reports vehicle mechanical deficiencies to maintenance department.

Customer Service:

- Demonstrates ongoing dedication to providing high-quality service at all times.
- Operates all vehicle apparatus as needed or requested to assist passenger's board and disembark.
- Performs in accordance with the Americans with Disabilities Act.



- Maintains clean vehicle interiors throughout the service day, exterior vehicle cleaning also required in certain situations.
- Maintains a professional, clean and well-groomed appearance while wearing the prescribed Amador Transit uniform.
- Promotes positive passenger relations, responding appropriately to situations in accordance with agency policies.

Other Duties:

- May assist in the training of new drivers as assigned.
- Maintain accurate records and prepare required reports, including, but not limited to; injury reports, accident reports, incident reports, leave requests, daily timecard.
- Attends training sessions and various meetings as required.
- Performs other related duties as assigned by the Operations Supervisor or his/her designee.

KNOWLEDGE, SKILLS AND ABILITIES

Education and Experience:

- High School diploma or equivalent.
- Valid California State Driver's License.
- Clean driving record and knowledge of traffic laws and safety rules applicable to the transportation of passengers.
- Strong customer service skills, sensitivity awareness and communications skills.

Ability to:

- Acquire the knowledge to safely operate vehicles and vehicle equipment, including wheelchair lift and a variety of securement devices, under all conditions of weather, roadways and traffic while successfully dealing with passengers and schedule requirements.
- Work effectively with fellow employees at all levels of the agency in positive ways to improve the agency.
- Maintain a courteous, professional approach when dealing with the public, other agencies or other employees.
- Communicate effectively both orally and in writing.
- Maintain punctual and regular attendance to provide dependable service to the public.
- Demonstrate sensitivity to passenger's needs and limitations.
- Ability and willingness to work any shift assigned to meet the needs of the agency, including evenings, weekends, holidays and split shifts.



SPECIAL REQUIREMENTS:

Requirements:

- Valid California Driver's License. Good Driving Record.
- Must be at least 23 years old.
- Ability to pass alcohol & drug test.
- Ability to pass background check.
- Ability to pass First Aid & CPR training course.
- Ability to pass Department of Transportation (DOT) Physical
- Must have a positive attitude, good communication skills and be empathetic and polite.
- Upon offer of employment, must successfully pass agency Essential Physical Function tests and must maintain agility levels to be able to properly secure mobility aid devices throughout employment.
- Upon offer of employment, must be able to pass a California Department of Justice and FBI criminal background check.

WORK SCHEDULE

Variable hours. Full-time work not guaranteed. Hours may vary according to work schedules and tasks to be accomplished with evening and weekend work necessary at times to accomplish the duties of the position as determined by the immediate supervisor.

SALARY AND BENEFITS

Wage and benefits are as per Employee Association Contract. (\$17.17-25.53)

This is a non-exempt position as defined by the Fair Labor Standards Act (FSLA).



PHYSICAL DEMANDS:

(Occasionally = 1%-33%; Frequently = 34%-66%; Continuously = 67%-100%)

- Sitting:** Continuously, up to 2 hours at a time, with few breaks.
- Standing/Walking:** Frequently, when assisting passengers, walking to and from and around vehicle for inspections.
- Driving:** Continuously, up to 2 hours at a time, with few breaks.
- Lifting/Carrying:** Occasionally, up to 25 lbs.; must be able to lift 50 lbs. when necessary.
- Bending/Squatting/Kneeling:** Frequently when inspecting vehicle and securing wheelchairs.
- Pushing/Pulling/Reaching:** Frequently, with maximum force of 5 lbs., while steering vehicle, opening/closing vehicle doors. Frequently, up to 350 lbs. when maneuvering wheelchair passenger.
- Twisting:** Frequently at waist and neck when driving and securing wheelchairs.
- Overhead Reaching:** Occasionally, when reaching controls and signs.
- Climbing:** Frequently, getting in or out of vehicle.
- Handling/Grasping:** Frequently, while steering vehicle.
- Talking:** Frequently, communicating with passengers and dispatch.
- Hearing:** Continuously, listening for emergency sirens, bus malfunctions, passenger communications and radio communications.
- Fine Finger Manipulation:** Occasionally, when handling change and operating radio and vehicle controls.

The statements contained herein reflect general details as necessary to describe the principal functions of this job, the level of knowledge and skill typically required and the scope of responsibility, but should not be considered an all-inclusive listing of work requirements. Individuals may perform other duties as assigned, including work in other functional areas to cover absences or relief, to equalize peak work periods or otherwise to balance the workload.

Amador Transit is an equal opportunity employer and does not discriminate on the basis of race, sex, age, color religion, national origin, marital status, veteran's status, disability status or any other basis prohibited by federal, state or local law. Please let Amador Transit know if you need accommodation in order to participate in the application process.