

Hours/Days of Operation

Dial-a-Ride operates Monday-Friday between the hours of 6:30am and 5:30pm with the exception of the following observed holidays:

New Year's Day	Presidents Day
MLK Day	Memorial Day
Independence Day	Labor Day
Columbus Day	Veterans Day
Thanksgiving Day	Black Friday
Christmas Eve	Christmas Day

Ask us about Travel Training!

Amador Transit's Mobility Management staff is available to provide travel training at no cost to any individual (or group) wishing to learn how to use regular fixed-route service and Dial-a-Ride.

Amador Transit

11400 American Legion Dr.
Jackson, CA 95642

Serving Amador County since 1977

Phone: 209-267-9395

Toll Free: 877-704-4297

Fax: 209-267-1462

Email: mobility@amadortransit.com

Dial-a-Ride

"My gateway to Independence"



A service of Amador Transit

Curb-to-curb, assisted bus transportation for qualified individuals.



Phone: 209-267-9395

Website: www.AmadorTransit.com

Info @amadortransit.com

What is Dial-a-Ride Paratransit Service?

Dial-a-Ride is Amador Transit's shared-ride, curb-to-curb transportation service for individuals who are unable to ride our regular fixed-route bus service, either all or some of the time, due to a disabling condition.

Some examples of disabling conditions include:

- Physical/visual/hearing limitations in getting to or from a bus stop safely.
- Cognitive deficits or memory challenges.
- Strength, balance, or breathing issues.

Individuals interested in utilizing our Dial-a-Ride Paratransit Service must be registered and certified eligible by Amador Transit staff.

Applying for Dial-a-Ride

Complete the Dial-a-Ride application and have a healthcare professional complete their section of the application. If you need assistance completing the application, or with getting the healthcare professional section completed, call 267-9395 and we can take the application over the phone.



While a person's age, the distance to bus stops, weather, and environmental barriers, does not alone establish eligibility, they are considerations when reviewing an application for service. The more complete and accurate information you provide, the better our staff will understand your abilities and travel challenges.

Dial-a-Ride Service *(see map inside)*

We have expanded our current Dial-A-Ride area to include most neighborhoods from Jackson to Pine Grove along Ridge Rd. and now, Hwy 88, for qualified riders.

Dial-a-Ride originated and currently operates in Jackson and Sutter Creek. For individuals who live outside this area, our fixed-route bus can deviate up to 3/4 of a mile to pick-up or drop-off based on the times the fixed-route bus is closest to your location. Call in to find out your closet location

More About Amador Transit's Dial-a-Ride Service

and scheduled times. Our Dispatchers are here to help!

About Dial-a-Ride

- Trips can be scheduled for any purpose—shopping, appointments, eating out, etc. You decide when and where you want to go.
- Dial-a-Ride is a “shared-ride” service. You may be riding with others and will not always travel the most direct route to your destination.
- You may have to wait a short time for your ride. Riders will be given a 30-minute pick-up window for when the bus will arrive.
- Trips should be scheduled at least 24 hours in advance (by 4:30pm), though we will attempt to accommodate same day requests. Riders may schedule trips up to two weeks in advance.
- Scheduled trips must be cancelled at least two hours before scheduled pick-up time if not needed.

Note: Eligible Riders may also use fixed route bus service. This may provide greater independence, cost savings, and flexibility. Fares subject to change.



All Amador Transit Vehicles are lift equipped.

What Assistance Can I Expect on Dial-a-Ride?

Our drivers may assist you in boarding and disembarking from the bus, escort you to and from the main door of your pick-up and drop-off locations, can help carry and stow a few light packages, and push a manual wheelchair.

Passengers who need other types of help should bring along a Personal Care Attendant (PCA). (Amador Transit does not provide a PCA.)

Drivers may not:

- cross residential thresholds
- operate, push or lift electric mobility devices
- transfer riders from wheelchairs to vehicle seats
- lift or carry riders
- secure child safety seats or, children into such systems

Companions

Companions (family, children, and friends) may accompany the rider at the full fare

rate, providing space is available. Must indicate at time of booking.

Personal Care Attendants

A Personal Care Attendant (PCA) is defined as someone required to help the rider meet his/her personal needs during the trip or at their destination.

PCA eligibility is approved through the application process by our staff.

A PCA travels at no charge. You must indicate at the time of application whether you need to travel with a PCA .

A PCA must begin and end the trip from the same location as the eligible rider.

What is the Fare?

Dial-A-Ride Fares One Way

Eligible Rider Zone 1\$2.00

Eligible Rider Zone 2\$3.00

Eligible Rider Zone 3\$4.00

Eligible rider Zone 4.....\$5.00

Companions pay same fare as eligible rider.

Personal Care Attendant.....Free

Monthly and Day passes are not accepted.

